

Important Numbers

HOHENFELS

(To call a DSN line from a CIV phone,
dial 09472-83 plus the last four of the DSN)
Clinic Central Appointments: DSN 466-1750
Hohenfels Clinic Staff Duty: CELL: 0162 254 5916
BMEDDAC Staff Duty: CELL: 0162 297 6690
Patient Liaisons: CELL: 0162 296 8061
Victim Advocate (Sexual Assault): CIV 0162 296 1075
Vet Clinic: DSN: 466-4560
Dental Clinic: DSN 466 1720
Adolescent Substance Abuse Counselor:
CIV: 0160-9103-2685
Army Substance Abuse Program Counselor:
DSN 466 3038 OR 466 1710
Road Conditions: CIV: 09472 83 4001
Fire Department (Emergencies):
CIV 09472-83-116; DSN 116

HOST NATION HOSPITALS

Kreiskrankenhaus Parsberg: 09492 603-0
Asklepios Klinik Burglengenfeld: 09471 705-0
Universitaetsklinikum Regensburg: 0941 944-0
Klinik St. Hedwig: 0941 3695801
Klinik St. Josef: 0941 782-0
Barmherzige Brueder Krankenhaus: 0941 369 2401
Bezirksklinikum Regensburg: 0941 941-0
Klinik St. Marien, Amberg: 09621 380

ADDITIONAL NUMBERS

Parsberg Taxi: 09492 6474
Emergency Taxi: 09472 83 2819
ISOS 24 Hour Call Center: + 44 208 762 8384
Off Post EMS: 116
TRICARE Nurse Advice Line: 0800-825-1600
24 HR Military One Source: 0800-3429-9647

CLOSEST HOST NATION EMERGENCY ROOMS

Keriskrankenhaus Parsberg
Lupburger Strasse 11 92331 Parsberg
09492-6030

Krankenhaus Burglengenfeld
Dr. Sauerbruch-Strasse 1 93144 Burglengenfeld
09471-7050



Our Mission is to provide accessible, quality, and comprehensive healthcare for our Soldiers, their Families, and retirees while facilitating inpatient and specialty care through TRICARE.

Our Vision is to be your preferred health partner.

TRICARE Online is a great way to schedule appointments, refill prescriptions and manage your health needs better.

Register today at www.tricareonline.com. To learn how to register, watch this video at <http://bit.ly/xYrUEn>



ARMY MEDICINE
Serving To Heal...Honored To Serve

All the
Information You
Need to Know
About *Your* Clinic



Serving to
Heal....
Honored to
Serve!

United States Army
Hohenfels Health Clinic

DSN 466-1750
CIV 09472-83-1750

Important Clinic Information

Hours of Operation: 0800-1700, Monday -Thursday
0800-1200, Friday

Front Desk/Appointment Line:
0700-1700, Monday - Thursday
0700-1200 Friday

We are open on all USAREUR Training Holi-
days, but are closed on weekends, federal holi-
days, and Fridays from 1200-1700 for training.

Appointment Times:

Monday through Thursday - 0820-1630,
Friday - 0815-1200

Scheduling:

DSN 466-1750 or
CIV 09472-83-1750;

On-line booking is available at
www.tricareonline.com. Once you've
registered, you have the ability to schedule 24
hours a day, 7 days a week!

Primary Care:

We operate our clinic by the Patient Centered
Medical Home model. This means we use a
team-based model of care led by a primary care
provider who provides continuous and coordi-
nated care throughout the patient's time at our
clinic. This is in an effort to help maximize
positive Patient outcomes.

Your Primary Care Team consists of 2 Army
medics, 1 Registered Nurse, and 1 Primary Care
Provider (Family Practice Physician, Physicians
Assistant, or Nurse Practitioner). We also have
a Social Worker embedded within the primary
care clinic to strengthen the link between mind
and body.

Continuity is one of our goals, and we strive to
develop a close relationship between the
patient and the Primary Care team.

My Primary Care Provider is:



Our Services

Other than offering world class primary care,
we offer several other support services to
accomplish all your healthcare needs.

Full Time Services:

Lab, Pharmacy, Physical Therapy,
Behavioral Health, Radiology

Part Time Ancillary Services:

Optometry (2-3 times per week),
Nutritional Counseling (monthly)

Support Groups:

Cancer Support Group, Weight
Management

If you need any additional services, talk to your
Primary Care Provider and we can arrange
healthcare through the Host Nation or other
Army Facilities.

Host Nation Facilities

Patient Liaison Services:

In-Patient Liaisons are available to help
hospitalized patients during scheduled pro-
cedures or emergencies. In-patient Liai-
sons assist with translation, maintain a di-
rect link to the Medical Director and
Nurse Case Manager, and help ease the
burden of your hospitalization. Patient
Liaisons visit all in-patients MON-FRI and
are on-call 24 hours a day for emergencies
and new hospitalizations. We also have an
Out-Patient Liaison available upon request
to help individuals new to Hohenfels with
scheduled Host Nation appointments. For
more information on Host Nation Facilities, go
to <http://ermc.amedd.army.mil/hohenfels>
and click on Guide to Host Nation Health Care.

Medical Emergencies

Statistically, high quality, proactive primary
care that is easy to access greatly reduces
the need for emergency care. However, we
want you to remain prepared for a medical
emergency (anything that threatens life,
limb, or eyesight). Please refer to the infor-
mation below in the event of an emer-
gency.

Fire Department: The Hohenfels Garrison
Fire Department serves as our single
point of contact for emergencies. Di-
aling **CIV 09472-83-116** or **DSN 116**
will connect you to an English and
German speaking fireman who will
coordinate an ambulance.

Host Nation Ambulance: If you are away
from the Hohenfels area, dialing 116 is
the proper emergency procedures in
Germany (similar to 911 in America).
However, there is the possibility that
the 116 dispatcher does not speak
English, so we highly recommend con-
tacting the USAG Hohenfels Fire De-
partment for all emergencies, whether
on or off post.

Emergency Room Visits: In a medical
emergency, go directly to a Host Na-
tion emergency room. Once you have
checked in, please call the TRICARE
Eurasia-Africa Call Center to inform
them of your situation. This call cen-
ter is available 24 hours a day at their
toll free number — 0800-181-8505.

Sexual Assault: If a person is sexually as-
saulted during normal duty hours, he
or she can walk into the Clinic and
receive immediate care. After duty
hours, the person should contact their
local victim advocate, chaplain, or mili-
tary police. Notice, by contacting the
Military Police, the report is unre-
stricted (an investigation will be
initiated).